

CASE STUDY

THE MACALLAN DISTILLERY

PROVIDING SPECIALISED SUPPORT
FOR A UNIQUE OPERATION



CUSTOMER BACKGROUND:

The Macallan Distillery, founded in 1824, is a world-famous Scotch whisky distillery located in Craigellachie,, Moray. The Macallan Distillers Ltd, owned by Edrington Group, has built a reputation as one of the world's leading whiskies and as such is now a popular Scottish tourist attraction.

Initially appointed to install a new BeMS system at the site in 2016, the customer developed a requirement for a unique set of services that only BMSI's innovative technology could fulfil. Our expert team were then engaged to develop a specialist and continually evolving range of services in order to directly benefit the experience of visitors to the distillery.

LATEST PROJECT:

Utilising BMSI's state-of-the-art in-house software solution, MEDIC, we were able to deliver a blended support maintenance service of onsite and remote PPM with a focus on resilience around reactive issues supported by a 24/7 callout facility. This allows data streams to be hosted in one place, giving an accurate, 360 view and analysis of the building that is able to inform key business decisions and protect against possible future-faults in real-time.

The Remote PPM preview report provides the client with a smart-based solution to deliver cost effective maintenance and energy optimisation. This enables BMSI to profile this data, analyse the performance of the building and include analysis on control loop performance, fault prediction and issue correlations.

SERVICES PROVIDED BY BMSI:

- Design, Install & Commission – Macallan Visitors Experience – BMS Projects, BMSI's Scotland Office
- Support & Maintenance contract – PPM & Callouts – delivered by BMSI's Scotland Office
- Remote monitoring and Diagnostic Pro – BMSI's remote facility, MediCentre

CLIENT REFERENCE:

“ BMSI have been working with Edrington at the Macallan Distillery since 2016 and continue to do so. Since starting the BMS Project works in the Macallan visitors centre, we have found BMSI to be excellent on safety, engaged and displayed a very thorough BMS industry knowledge.

Their commitment to ensuring quality BEMS engineering solutions and understanding of our needs as a client makes them an excellent service provider which we can rely on.”

Raymond Bain,
Project Engineer, Edrington Group



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To learn more about how to better understand your BMS and ensure the efficiency and compliance of your entire building, get in touch with a member of our team today to discuss further.

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